

Contract terms

1. The hirer must pay all hire and deposit charges in advance or provide a satisfactory guarantee.
2. The customer is responsible for any lost or stolen items. The risk of breakage for skis and snowboards may be covered by a premium equivalent to 10% of the hire total. Replacement equipment is not insured. In the event of theft, a declaration must be made to the police by the tenant.
3. Rental sticks have a value of Fr. 10.- for 1 stick and Fr. 20.- for 2
4. The daily hire period runs until 3.00pm. At the end of the hire period, any hired items returned after 10.00am will incur a full day's hire charge. The minimum hire period is one day.
5. The store accepts no responsibility in case of accidents involving the use of hired equipment.
6. All repairs resulting from normal wear and tear are at the expense of the sports store. Any damage resulting from negligence (e.g. skiing on roads or gravel) will be repaired at the expense of the person responsible.

7. Conditions for cancellation

7.1 CANCELLATION WITHIN THE DEADLINE OF 14 DAYS AFTER THE ORDER

The RENTER can, if they so desire, cancel their ORDER within fourteen (14) days as of receipt of the e-mail confirming the ORDER. This right to cancel cannot be exercised if rental has started before expiry of the deadline of fourteen days.

Reimbursement of the ORDER shall be by the same method of payment as the one used by the RENTER when the ORDER was placed.

7.2 CANCELLATION AFTER THE DEADLINE OF 14 DAYS AFTER THE ORDER

Cancellation of the ORDER is possible but must be done before the date when the ARTICLE(S) is (are) to be collected.

It is hereby specified that the scheduled date for collection of the ARTICLES(S) determines the period.

During Swiss school holidays :

Any cancellation of the ORDER up until and including the fifth (5th) day before the start of rental shall result in the refund of the ORDER as well as the Breakage / Theft guarantee, if applicable, and a deduction of three percent (3%) of the total amount of the ORDER shall be made for cancellation fees.

Any cancellation of the ORDER between the fourth (4th) up to and including the third (3rd) day before the start of rental shall result in the refund of the ORDER as well as the Breakage / Theft guarantee, if applicable, and a deduction of fifty percent (50%) of the total amount of the ORDER shall be made for cancellation fees.

Any cancellation of the ORDER after the third (3rd) day before the start of rental shall not be refunded.

During non-school holiday periods in Switzerland:

Any cancellation of the ORDER up until and including the third (3rd) day before the start of rental shall result in the refund of the ORDER as well as the Breakage / Theft guarantee, if applicable, and a deduction of three percent (3%) of the total amount of the ORDER shall be made for cancellation fees.

Any cancellation of the ORDER up until and including the second (2nd) day before the start of rental shall result in the refund of the ORDER as well as the Breakage / Theft guarantee, if applicable, and a deduction of fifty percent (50%) of the total amount of the ORDER shall be made for cancellation fees.

Any cancellation of the ORDER after the second (2nd) day before the start of rental shall not be refunded.

Refund of the ORDER shall be by the same method of payment as the one used by the RENTER when the ORDER was placed.

After collection of the article:

In the event that an illness or accident occurs during the rental period, only the ARTICLE(S) of the person using them shall be refunded proportionately to the number of days of use.

This refund is on condition that the RENTER sends a medical certificate and a statement from the shop to:
Glycérine Sport Sàrl, Route du Nord 5, 1972 Anzère, Suisse

Any rental day commenced will not be refunded.

If the RENTER terminates the agreement before expiration, and subsequent to the collection of the ARTICLE(S), the total amount of the rental still rightfully belongs to Glycérine Sport Sàrl.

Weather conditions:

In the event that the ski area of Anzère is entirely closed due to bad weather, the RENTER can request the refund of their ORDER proportionately to the number of days during which the ski area is closed.

This refund is on condition that the RENTER sends a document of proof from the company that manages the ski lifts in the ski area.

Any rental day commenced will not be refunded.

If the RENTER terminates the agreement before expiration, and subsequent to the collection of the ARTICLE(S), the total amount of the rental still rightfully belongs to SKISET.